

SOURCES

The Office of Institutional Research and Planning provided much of the data for this report. The sources of the data are noted below in relation to each of the effectiveness measures.

GRADUATE SUCCESS

Noel Levitz Survey

CUSTOMER SERVICE

Noel Levitz Survey

STUDENT PROGRESS

Developmental and General Education

School of Education

Texas Higher Education Coordinating Board

RESOURCES TO SUPPORT TEACHING AND LEARNING

Texas Higher Education Coordinating Board Office of Institutional Research and Planning

CERTIFICATE AND DEGREE PROGRAMS

Texas Higher Education Coordinating Board Office of Institutional Research and Planning

UTB/TSC Academic Advising

CULTURAL AND ECONOMIC LIFE

Office of Institutional Research and Planning

Fort Brown Memorial Center

UTB/TSC Fine Arts Department

Updated 2000 U.S. Census

Texas Higher Education Coordination Board 2002

COMMUNITY AWARENESS

Financial Aid Office

MEETING THE COMMUNITY'S NEEDS

Workforce Training and Continuing Education

School of Education

STUDENT RETENTION

Data Management and Reporting

Texas Higher Education Coordinating Board